



## MiVoice Office 250 (formerly Mitel 5000) HX Controller – Basic Voice Mail Applications Workshop

**Format:** Workshop Recording    **Audience:** Technicians, Sales Engineers, and Project Coordinators    **Duration:** 1 hr

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### Overview

This presentation provides an overview of the applications available with the Basic Voice Mail (BVM) system that is imbedded within the HX controller. The workshop is open to anyone who wishes to have a better understanding of the requirements and implementation of the BVM applications.

### Prerequisites

None.

### Topics

Included are functional descriptions of each application as well as steps required to program the applications. Applications will include:

- Voice Mail
- Message Notification/Retrieval
- Auto Attendant
- AA Recall
- Call Routing Announcement
- STAR (Scheduled Time-Based Application Router)
- Record-A-Call

### Additional Recommended Training

None

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