

Mitel 5550 IP Console

Installation, Configuration and Troubleshooting Workshop

Format: Workshop Audience: Technicians, Installers & Maintainers Duration: 1.5 hours

Course ID: T-IPDECT-4.0-IM-LL-NA

Overview

This workshop discusses the installation, configuration and troubleshooting of the Mitel 5550 IP Console.

Prerequisites

None although a working knowledge of the MCD is recommended

Topics

The following topics are covered during this training:

- The 5550 IP Console Keypad
- The 5550 IP Console PC
- The 5550 IP Console Software
- Configuring the 5550 IP Console
- Call History
- Additional Database Fields (ADF)
- Multiple Company Directory

Additional Recommended Training

NA

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