Mitel

STAR Application on the MiVoice Office 250

Workshop

Format:	Workshop Recording	**Audience:**	Technicians, Sales Engineers, and Project Coordinators	**Duration:**	1 hr

Overview

STAR (Scheduled Time-Based Application Router) on the MiVoice Office 250 (formerly Mitel 5000). The Mitel STAR application is a powerful tool that permits automatic inbound call routing based on the day of the year, day of the week, and/or time of day. The primary target audience for this workshop is Field Technicians, Sales Engineers, and Project Coordinators. The workshop is open to anyone who wishes to have a better understanding of the requirements and implementation of the STAR application.

Prerequisites

None.

Topics

This workshop addresses the planning and programming of the STAR application on the Mitel 5000 system. The session also includes "best practices" and planning considerations required to setup this application for an entire year.

Additional Recommended Training

None.

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